7850 Hill Rd, Watervliet, MI 49098 · 269-923-9229

Boarding Service Agreement Waiver

Alecia's Kennel & Grooming LLC

Please read the terms and conditions below carefully before signing.

Section 1: Ownership & Pet Health Representations

- **Legal Ownership:** I represent that I am the legal owner or authorized agent for the owner of the pet described in the correlating application form.
- **Health & Vaccination Status:** I represent that my pet is in good health, is current on all required vaccinations (Dogs: Rabies, DHPP, and Bordetella; Cats: Rabies and FVRCP), is free of fleas, ticks, and lice, and has not been ill with any known contagious viruses in the last 30 days. Official vaccination paperwork/records for these required vaccinations must be provided prior to check-in.
- **Medical Disclosure:** I agree to disclose any previous or current medical issues or concerns regarding my pet so that Alecia's Kennel & Grooming LLC staff can make a determination of suitability for boarding.
- **12-Day Vaccination Waiting Period:** Alecia's Kennel & Grooming LLC requires a strict 12-day waiting period after a pet has received their vaccinations to allow vaccines to reach full protection potential and ensure no adverse reactions occur. Pets will not be admitted for boarding less than 12 days after receiving required vaccinations.
- **Contagious Illness Risk:** I understand that while my pet is fully vaccinated, vaccines are not guaranteed and there is a small risk that my pet may contract a contagious disease or illness. Should this occur, I agree that I am responsible for my own pet’s care and medical attention.

Section 2: Behavioral Standards & Facility Rights

- **Sociability Representation:** I represent that my pet is sociable and has not harmed or shown threatening behaviors toward any person or other animal.
- **Separation & Removal Policy:** I understand that Alecia's Kennel & Grooming LLC reserves the right to isolate or place my pet in a separate holding area should my pet display any unwanted behaviors. Furthermore, Alecia's Kennel & Grooming LLC reserves the right to permanently remove a pet from its boarding facilities at any time.

Section 3: Emergency Veterinary Care Authorization

- **Veterinary Authorization & Financial Responsibility:** I authorize Alecia's Kennel & Grooming LLC’s staff to contact my veterinarian or any other accessible veterinary clinic as deemed necessary should any injuries or health concerns require medical attention. I agree that I am solely responsible for any veterinary or medical expenses incurred for my pet.

Section 4: Liability & Risk Acknowledgment

- **General Participation Release:** I release Alecia's Kennel & Grooming LLC, its staff, owners, representatives, and agents from any and all liability which I or my pet may suffer, including but not limited to injury, sickness, damage, or death resulting from participation in overnight boarding or outdoor trail walks, except where such injury, sickness, damage, or death is proven to be the direct result of the facility's negligence or willful misconduct.
- **Individual Care & Environment:** I understand that pets are boarded individually without common group play with other animals, but incidents of minor physical stress, exertion, or minor sprains can still inherently occur during standard care and individual handling.
- **Same Household Pets:** We allow same household pets to be boarded in the same room. If the pets fail to reside in a manner that compromises health or causes injury, they will be separated and each charged a full room rate.
- **Injury to Others / Property:** I release Alecia's Kennel & Grooming LLC from any liability should my pet cause damage or injury to facility property, and I accept full medical, financial, and legal responsibility for any damage or injury caused by my pet.
- **Risk of Care:** I release Alecia's Kennel & Grooming LLC from any liability should the death or illness of my pet occur due to natural or inherent causes while in boarding, excluding any instances proven to be caused by facility negligence.

Section 5: Photo & Video Release

- **Media Consent:** I agree that my pet may be photographed or recorded on camera, and that these images or videos may be used by Alecia's Kennel & Grooming LLC for promotional and marketing materials.

Section 6: Hours of Operation, Drop-Off/Pick-Up & Late Fees

- **Standard Pick-Up Hours:** Standard pick-up hours are from facility opening until 12:00 PM (noon).
- **Late Pick-Up Fees:** If a late pick-up is required between 12:00 PM (noon) and 2:00 PM, an additional $10.00 late fee will be applied, unless previously arranged and documented by Alecia's Kennel & Grooming LLC. Any pick-up occurring after 3:00 PM will incur a charge for an additional full day of boarding.
- **Standard Drop-Off Hours:** Standard drop-off hours begin at 3:00 PM until facility closing, unless otherwise arranged and documented in advance by Alecia's Kennel & Grooming LLC.
- **Daily Billing Policy & Early Drop-Offs:** Boarding services are billed on a daily basis, with the billing day beginning at 3:00 PM. Standard drop-off hours begin at 3:00 PM until facility closing. Any pre-arranged drop-offs occurring prior to 3:00 PM are subject to prior approval and will incur an additional early-care fee of $10.00. Once your pet is checked in, you are financially responsible for the full daily rate.

Section 7: Payment Terms

- **Payment Due at Pick-Up:** I agree to pay all outstanding charges prior to or at the time of picking up my pet.
- **Withholding Policy:** If I am unable to provide payment at pick-up, Alecia's Kennel & Grooming LLC reserves the right to retain care of my pet and continue charging for ongoing boarding, services, and fees until the balance is paid in full.
- **7-Day Default:** If payment is not completed within 7 days of the notified due date, Alecia's Kennel & Grooming LLC will proceed with the Abandoned Pet Procedure outlined below.

Section 8: Extended Care & Abandoned Pet Procedure

If you, your emergency contact, or an authorized representative (designated in writing) do not pick up your pet on the agreed-upon departure date, you authorize Alecia's Kennel & Grooming LLC to continue providing boarding and necessary services at your expense. If your pet meets the criteria for abandonment under applicable laws—or if payment remains unpaid past the 7-day due date—Alecia's Kennel & Grooming LLC will follow the Abandoned Pet Procedure at its discretion, in accordance with applicable local and state statutory laws regarding abandoned animals:

1. **Notification:** We will attempt to contact you by phone and/or in writing using the contact details you provided.
2. **7-Day Final Notice:** You will be advised that if your pet is not picked up and your current balance is paid in full within 7 days, your pet will be legally deemed abandoned.
3. **Transfer/Rehoming:** After 7 days, Alecia's Kennel & Grooming LLC will transfer your pet to a third-party adoption partner, an animal shelter, or attempt to find a new owner for your pet.
4. **Release of Responsibility:** If you fail to pick up your pet for any reason, you release Alecia's Kennel & Grooming LLC, its owners, staff, representatives, and agents from all further liability and responsibility for your pet.
5. **Emergency Contact & Authorized Representation:** Clients must designate a secondary emergency contact authorized in writing to assume custody of and financial responsibility for the pet immediately if the primary owner cannot be reached during an extended stay or abandonment situation.

Section 9: Customer-Supplied Food & Feeding Policy

- **Customer-Supplied Food Requirement:** Clients are required to supply an adequate amount of their animal's regular food for the full duration of their stay, clearly labeled with the animal's name and feeding instructions, to help prevent digestive upset.
- **Facility-Provided Food Fee ($3/Day):** If a client does not provide food—or if the supplied food runs out during the stay—Alecia's Kennel & Grooming LLC will provide standard facility/generic animal food at an additional fee of $3.00 per day. Clients acknowledge that transitioning to a different diet may cause minor digestive sensitivity, for which Alecia's Kennel & Grooming LLC is not liable.

Section 10: Medication Administration Policy

- **Original Prescription Packaging Required:** Clients must supply all medications in the original bottle or packaging in which they were prescribed, clearly labeled with the animal's name, medication name, and dosage instructions.
- **Oral Pill Medications Only:** Alecia's Kennel & Grooming LLC will administer oral medications in pill or tablet form only. Due to liability restrictions, staff will not administer injections or shots of any kind.
- **Approved Administration Methods:** Pills will only be administered using one of two methods: (1) mixed directly with the animal's regular meal, or (2) wrapped in cheese or peanut butter (unless dietary restrictions are noted by the owner).
- **Non-Forceful Administration Policy:** If an animal refuses to voluntarily ingest the medication using these methods, staff will not take drastic or forceful measures (such as manually forcing pills down the animal's throat) to ensure ingestion. Alecia's Kennel & Grooming LLC is not liable for any health outcomes resulting from an animal's refusal to take oral medication.

- **Refusal & Missed Doses:** If a pet persistently refuses to take prescribed medication, Alecia's Kennel & Grooming LLC will attempt to notify the owner and/or emergency contact promptly. However, the facility assumes no liability for any health complications or negative outcomes arising from missed or refused medication doses.

Acknowledgment & Signatures

By signing below, I certify that I have read, understood, and agree to abide by the regulations, terms, and conditions set forth in this agreement.

Pet Owner / Client

Signature: _____

Printed Name: _____

Date: _____